



# QUALITY ASSURANCE

## GOLD SHIELD PROTECTION PLAN

### See what is included with your plan:



01

#### Free Doorbell Camera or Electronic Lock

Upgrade your system for free! See who is arriving at your home with a doorbell camera or get rid of the need for keys with a brand new smart door lock.\*\*



02

#### Annual Inspection

Request a qualified service technician to professionally test and inspect your system to ensure it is working at peak performance once annually. \*Does not apply to commercial fire systems, required inspections or cover trip fees for repairs.



03

#### Cellular Communication

Upgrade to reliable communication of your system to the monitoring center as phone lines no longer can be trusted.



04

#### Alarm New England Mobile App

Use your Alarm New England Mobile App to check your alarm history, testing history, arm/disarm system and add or delete users.



05

#### False Alarm Coverage

In the event of a false alarm due to a system error, we will cover up to \$200 in fines annually if we are unable to successfully advocate for the removal of said fines.\*

\*This does not cover fines incurred due to user error, third party interventions, communications company actions or acts of God.

\*\*Requires existing deadbolt lock or customer managing lock install. Wi-fi must meet doorbell requirements with power running to existing doorbell.